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FAMILY ENRICHMENT NETWORK OFFICE LOCATIONS



Johnson City

24 Cherry Street

Norwich

21 South Broad Street

Owego

1277 Taylor Road
(in the Abide in the Vine building)



CONTACT FAMILY ENRICHMENT NETWORK CCR & R STAFF

Questions? Please call our Child Care Resource and Referral (CCR&R) Staff.
We're only a phone call away!

Call	Phone	For information about
JOHNSON CITY OFFICE		
Leslie Vermaat, Trainer	723-8313 ext. 884	Training, online training, mentoring
CCR&R Specialist	723-8313 ext. 894	Grants, program assistance, start-up question, training
Infant Toddler Specialist	723-8313 ext. 826	Infant Toddler program questions, training
Norma Bergmann, Referral Specialist	723-8313 ext. 829	Referrals, program updates
Joli Juodaitis, Health Care Consultant	723-8313 ext. 4030	Health and medicine administration questions
Lisa Rosa, CACFP Coordinator	723-8313 ext. 824	CACFP/food program, LE questions
Crystal Rozelle, CACFP Monitor	723-8313 ext. 825	CACFP, EIP questions/training registration, LE questions
Elaine Johnson, Legally Exempt Specialist	723-8313 ext. 832	Legally Exempt questions (LE)
Jennifer Perney, CCR&R Director	723-8313 ext. 872	Comments, concerns and complaints
NORWICH OFFICE		
Nicole Dillon, Chenango CCR&R Coordinator	373-3555 ext. 1522	Licensing help, training questions, mentoring
Melanie Manwarren, Legally Exempt Specialist	373-3555 ext. 1523	Legally Exempt questions
OWEGO OFFICE		
Ann Shear, Tioga CCR&R Coordinator	687-6721 ext. 1186	CDA classes/training questions, licensing help, LE questions

Meet the Professional Development Team

Family Enrichment Network is ready to meet your training needs with our knowledgeable and highly experienced trainers.



Ann Shear
Tioga CCR&R Coordinator



Nicole Dillon
Chenango CCR&R Coordinator



Lisa Rosa
CACFP Coordinator



Leslie Vermaat
Training and Technical Assistance

**G e n e r a l I n f o r m a t i o n
a n d
T r a i n i n g P o l i c i e s**

**** Registration Information ****

You must register for trainings **two weeks prior** to the date. All EIP paperwork, FEN scholarship paperwork, VOICE/CSEA number, and/or payments must be received to be considered registered. You must notify us of any scholarship submission. Your training enrollment is pending until we receive any scholarship award notification/voucher, so you need to apply early! You are not registered for a training at FEN unless you contact us!

Please make all checks payable to Family Enrichment Network, Inc.

If paying by credit card, you must have an email address. Please call for details.

Call Crystal at 723-8313 ext. 825 or email her at crozelle@familyenrichment.org to register.

**** EIP Information ****

Scholarship funding to participate in training may be available through the Educational Incentive Program (EIP). For more information or to apply for a scholarship, please visit www.ecetp.pdp.albany.edu. You may also contact EIP at eip@albany.edu or 800-295-9616 or 518-442-6575.

Trainings are eligible for EIP if conducted by a NYS Credentialed Trainer. This is indicated in the training listing.

**** Cancellations ****

We reserve the right to cancel trainings if fewer than 3 people are registered, or in case of inclement weather. If you are registered, you will be contacted in the case of a cancellation. If you are unable to attend a training you are registered for, please cancel your registration by calling 723-8313 ext. 825.

**** Refund Policy ****

All trainings, conferences and/or workshops are NON-Refundable.

**** Parking Information ****

Johnson City: If you are coming to a training in the evening or the weekend, please use the visitor parking lot on the right side of the building in Johnson City, or park on the street. Please do not park in the fenced-in bus and employee parking lot.

Owego: The entrance to the building is on the left side and parking is available in that area.

Norwich: The training space at our Norwich office is located in the back of the building. Turn into the alley near the movie theater and park in the back parking lot.

**** Accessibility ****

In Johnson City, the front doors do lock after the trainings begin. Please arrive on time. If you need to leave the building after a training begins, take someone with you to let you back inside.

**** Training Certificates ****

Training certificates will be distributed at the training if you registered and paid in advance. If you are not registered for a training, but walk in, a training certificate will be provided upon completion of class AND after payment is received. There will be a \$5.00 charge for duplicate training certificates requested.

You must complete the entire training in order to receive training credit. There is no option to take a partial training.

**** Children ****

To respect the professional training of others, please do not bring children to the trainings. There is no child care available and you will be asked to leave.

**** Training Etiquette ****

Please be respectful of others by turning your cell phone to vibrate and limiting talking to that which is appropriate to the training.

TRAINING CATEGORIES

Office of Children and Family Services (OCFS) Categories:

- | | |
|--|--|
| 1 - Principles of Childhood Development | 6 - Child Abuse and Maltreatment Identification/Prevention |
| 2 - Nutrition and Health Needs of Children | 7 - Statutes and Regulations Pertaining to Child Day Care |
| 3 - Child Day Care Program Development | 8 - Statutes and Regulations Pertaining to Child Abuse |
| 4 - Safety and Security Procedures | 9 - Education and Prevention of Shaken Baby Syndrome |
| 5 - Business Record Maintenance and Management | |

Core Body of Knowledge (CBK) Competency Areas:

- | | |
|--|------------------------------------|
| 1 - Child Growth and Development | 5 - Health, Safety and Nutrition |
| 2 - Family and Community Relationships | 6 - Professionalism and Leadership |
| 3 - Observation and Assessment | 7 - Administration and Management |
| 4 - Environment and Curriculum | |

Child Development Associate (CDA) Training Areas:

- | | |
|--|--|
| 1 - Planning a Safe, Healthy Learning Environment | 5 - Managing an Effective Program |
| 2 - Advancing Children's Physical & Intellectual Development | 6 - Maintaining a Commitment to Professionalism |
| 3 - Supporting Children's Social and Emotional Development | 7 - Observing and Recording Children's Behavior |
| 4 - Building a Productive Relationship with Families | 8 - Understanding Principles of Child Development and Learning |

IMPORTANT PAYMENT INFORMATION

SUNY Professional Development Program Educational Incentive Program (EIP): EIP is a voluntary scholarship program and may be available to help cover the costs of trainings. Please apply for EIP at www.ecetp.pdp.albany.edu. We do not want EIP applications or a copy of your income taxes. We only need proof of EIP eligibility (for example, approval letter, denial letter). If you are 100% eligible for EIP funding, you do not have to pay a co-pay. If you are 75% eligible for EIP, you will need to pay the remaining balance due. EIP vouchers must be signed and turned in for each training.

CSEA/VOICE Professional Development Training Program: Family Enrichment Network is an approved training organization. Family and group family child care providers can obtain their CSEA ID and apply for training scholarships through <http://voicelsea.org/>.

FEN Scholarship: A FEN Scholarship may be available to help you cover the training cost, if eligible. Eligibility for the FEN Scholarship will be reviewed at your program's annual assistance visit. Proof of income will be reviewed, as well as program financial information. Economic hardships will be evaluated on an individual basis; this will determine your co-pay amount. Upon award, you will receive a voucher for each class you are approved for. You must turn in the voucher as payment for each training.

You will not be enrolled in training until payment is made or proof of scholarship is provided.

Classes not eligible for scholarships are listed. To be eligible for EIP, classes must be approved through SUNY PDP and conducted by a credentialed or verified trainer. Classes are submitted for approval by our trainers.

Classes not currently approved for EIP include MAT and the Health and Safety Training (for non-registered/licensed providers).

All classes should be eligible for the CSEA/VOICE scholarship, as Family Enrichment Network is an approved training organization.

Classes not eligible for the FEN Scholarship include MAT, Health and Safety Training (start-up grants may be available for providers in the process of registration or licensing), Fall Conference, CPR/First Aid, and CDA. The FEN Scholarship is designed for single, evening classes.

Please call the training registration specialist with questions about how payment works.

BROOME COUNTY TRAININGS

Located at: Family Enrichment Network, 24 Cherry Street, Johnson City

JANUARY

Health and Safety

This competency based 15-hour training provides a foundation for practices that promote and protect the health and safety of children in home-based child care. Successful completion is required for all new group and family child care providers prior to becoming licensed or registered, as well as existing providers who change location or modality.

Presenter: Linda Miller
 Date: Jan 9, 10, & 11, 2018
 Time: 9am– 3pm each day
 Training credit: 15 hours total
 OCFS Categories: 2, 4, 5, 6, 7, 8, & 9
 CBK Competencies: 5 & 7
 CDA Training Areas: 1, 5, & 6
 Cost: \$250
 Target Audience: ALL

CPR/First Aid—Recertification Class

Date: January 17, 2018
 Time: 5:00pm-9:00pm
 Training credit: 4 hours
 Cost: \$45
 Target Audience: ALL

Small Talk - Concerns

Let's talk about your program concerns. We will use this time to discuss your needs as a family child care provider and what your needs are.

Presenter: Jenn Perney
 Date: January 24, 2018
 Time: 6:30-7:30pm
 Training credit: 1 hour
 Cost: Free
 Target Audience: FCC, GFCC ONLY

CPR/First Aid—Full Class

Date: January 27, 2018
 Time: 9:00am-3:00pm
 Training credit: 5 hours
 Cost: \$60
 Target Audience: ALL

Kid Kare 101

Come and learn about KidKare and all the things you can do with this program. We will learn about record keeping, scheduling menus, enrolling children, printing reports, and a lot more! We'll also look at the new meal patterns and components.

Presenter: Lisa Rosa
 Date: January 31, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 2, 3 & 5
 CBK Competencies: 1 & 5
 CDA Training Areas: 1
 Cost: Free if enrolled in CACFP
 \$70-not enrolled in CACFP/EIP eligible
 Target Audience: FCC, GFCC and
 Legally Exempt if enrolled in CACFP

Director Health and Safety

Directors are responsible for hiring, training, and maintaining staff who provide a healthy and safe environment for children. This course will help directors look at policies and procedures that reinforce high-quality health and safety practices. Directors will receive in-depth information on the Child Care Development Block Grant training requirements and will be encouraged to examine their policies in order to make positive changes that promote best practice care.

Presenter: Leslie Vermaat
 Date: Jan 30, Feb 1 & Feb 6
 Time: 8am– 1pm each day
 Training credit: 15 hours total
 OCFS Categories: 2, 4, 5, 6, 7, 8, & 9
 Cost: \$250
 Target Audience: CCC, SACC &
 LE Group Directors

FEBRUARY

Small Talk - Topic to be determined.

Date: February 28, 2018
 Time: 6:30-7:30pm
 Training credit: 1 hour
 Cost: Free
 Target Audience: FCC, GFCC ONLY

BROOME CONTINUED...

Located at: Family Enrichment Network, 24 Cherry Street, Johnson City

MARCH

Saturday Seminar—Save the Date

This Saturday Seminar will focus on your business of child care. Using Tom Copeland materials, topics covered will include: record keeping & taxes, contracts & policies, legal & insurance issues, money management & retirement.

Presenters: Leslie Vermaat,
Ann Shear, and
Lisa Rosa

Date: March 10, 2018
Time: 8:00am-2:00pm
Cost: \$70/ EIP
Target Audience: FCC, GFCC, Directors

Competent Supervision

The most critical job of a child care provider is to keep children safe through competent supervision. But what exactly is competent supervision and how is it achieved? You will learn 5 components that are a “must” and get lots of strategies to provide the best supervision possible. Nothing is more important!

Presenter: Leslie Vermaat
Date: March 13, 2018
Time: 6:30-8:30pm
Training credit: 2 hours
OCFS Category: 4 & 7
CBK Competencies: 5
CDA Training Areas: 1
Cost: \$70/ EIP
Target Audience: ALL

CPR/First Aid—Recertification Class

Date: March 14, 2018
Time: 5:00pm-9:00pm
Training credit: 4 hours
Cost: \$45
Target Audience: ALL

Small Talk - Topic to be determined

Date: March 28, 2018
Time: 6:30-7:30pm
Training credit: 1 hour
Cost: Free
Target Audience: FCC, GFCC ONLY

APRIL

Webcast (formerly Videoconference):

Building Healthy Relationships with Effective Communication

Date: April 12, 2018
Time: 6:45pm-9:15pm

CPR/First Aid—Full Class

Date: April 14, 2018
Time: 9:00am-3:00pm
Training credit: 5 hours
Cost: \$60
Target Audience: ALL

Director Health and Safety

Directors are responsible for hiring, training, and maintaining staff who provide a healthy and safe environment for children. This course will help directors look at policies and procedures that reinforce high-quality health and safety practices. Directors will receive in-depth information on the Child Care Development Block Grant training requirements and will be encouraged to examine their policies in order to make positive changes that promote best practice care.

Presenter: Leslie Vermaat
Date: April 17, 19 & 24
Time: 9am– 3pm each day
Training credit: 15 hours total
OCFS Categories: 2, 4, 5, 6, 7, 8, & 9
Cost: \$250
Target Audience: CCC, SACC & LE Group Directors

Small Talk - Topic to be determined

Date: April 25, 2018
Time: 6:30-7:30pm
Training credit: 1 hour
Cost: Free
Target Audience: FCC, GFCC ONLY

BROOME CONTINUED...

Located at: Family Enrichment Network, 24 Cherry Street, Johnson City

MAY

Health and Safety

This competency based 15-hour training provides a foundation for practices that promote and protect the health and safety of children in home-based child care. Successful completion is required for all new group and family child care providers prior to becoming licensed or registered, as well as existing providers who change location or modality.

Presenter: Linda Miller
 Date: May 8, 9, & 10, 2018
 Time: 9am– 3pm each day
 Training credit: 15 hours total
 OCFS Categories: 2, 4, 5, 6, 7, 8, & 9
 CBK Competencies: 5 & 7
 CDA Training Areas: 1, 5, & 6
 Cost: \$250
 Target Audience: ALL

CPR/First Aid—Recertification Class

Date: May 16, 2018
 Time: 4:00pm-8:00pm
 Training credit: 4 hours
 Cost: \$45
 Target Audience: ALL

Kid Kare 101

Come and learn about KidKare and all the things you can do with this program. We will learn about record keeping, scheduling menus, enrolling children, printing reports, and a lot more! We'll also look at the new meal patterns and components.

Presenter: Lisa Rosa
 Date: May 22, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 2, 3 & 5
 CBK Competencies: 1 & 5
 CDA Training Areas: 1
 Cost: Free if enrolled in CACFP
 \$70-not enrolled in CACFP/EIP eligible
 Target Audience: FCC, GFCC and
 Legally Exempt if enrolled in CACFP

Small Talk - Topic to be determined

Date: May 23, 2018
 Time: 6:30-7:30pm
 Training credit: 1 hour
 Cost: Free
 Target Audience: FCC, GFCC ONLY

JUNE

Webcast (formerly Videoconference):

Educating for Sustainability

Date: June 7, 2018
 Time: 6:45pm-9:15pm

Child Abuse, Maltreatment and Abusive Head Trauma (Shaken Baby Syndrome)

In this workshop, we will review the general responsibilities of a mandated child abuse reporter, the indicators of child abuse, when and how to make a hotline call, and why it is so vitally important to prevent Abusive Head Trauma.

Presenter: Leslie Vermaat
 Date: June 19, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Category: 6, 8, & 9
 CBK Competencies: 5
 CDA Training Areas: 1 & 4
 Cost: \$70/ EIP
 Target Audience: ALL



Small Talk - Topic to be determined

Date: June 27, 2018
 Time: 6:30-7:30pm
 Training credit: 1 hour
 Cost: Free
 Target Audience: **FCC, GFCC ONLY**

CHENANGO COUNTY TRAININGS

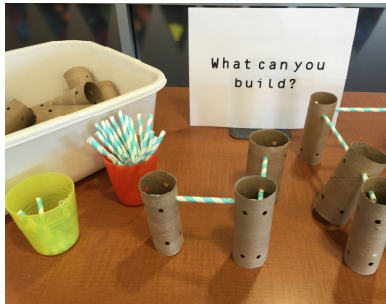
Located at: Family Enrichment Network, 21 S Broad Street, Norwich

JANUARY

Homemade Toys

Toys can be expensive, and children often get bored easily. Making toys helps to save money and gives you more options to rotate toys so that children stay engaged in play. In this training, there will be several homemade toys on display with instructions to make them at home. In addition, you will have the opportunity to make toys and take them home with you to use in your program.

Presenter: Nicole Dillon
 Date: January 18, 2018
 Location: Norwich
 Time: 6:00-8:00pm
 Training credit: 2 hour
 OCFS Categories: 3
 CBK Competencies: 4
 CDA Training Areas: 2
 Cost: \$70/ EIP eligible
 Target Audience: ALL



CPR/First Aid—Recertification Class

Date: January 23, 2018
 Time: 5:30pm-8:30pm
 Training credit: 3 hours
 Cost: \$45
 Target Audience: ALL

FEBRUARY

CPR/First Aid—Full Class

Date: February 24, 2018
 Time: 9:00am-3:00pm
 Training credit: 5 hours
 Cost: \$60
 Target Audience: ALL

CPR/First Aid—Recertification Class

Date: March 14, 2018
 Time: 5:30pm-8:30pm
 Training credit: 3 hours
 Cost: \$45
 Target Audience: ALL



MARCH

Super Saturday

Pack a lunch and head to Norwich to spend the day. We will spend the day with a combination of videos, group activities, demonstrations, discussions, and presentations. The day will cover topics such as cooking with kids, organizing toys and materials, behavior management, relationships with parents, and regulations versus best practices.

Presenter: Nicole Dillon
 Date: March 24, 2018
 Time: 8am- 2pm
 Training credit: 6 hours
 OCFS Categories: 1, 2, 3, 4, 5 & 7
 CBK Competencies: 1, 2, 3, 4, 5 & 8
 CDA Training Areas: 1, 2, 3, 4, 5, & 7
 Cost: \$210/ EIP eligible
 Target Audience: ALL

APRIL

Webcast (formerly Videoconference): Building Healthy Relationships with Effective Communication

Date: April 12, 2018
 Time: 6:45pm-9:15pm

CHENANGO CONTINUED...

Located at: Family Enrichment Network, 21 S Broad Street, Norwich

MAY

Disaster Preparation

You spend hours every day caring for children in everyday situations. In Central New York, we are prepared to shut down for a snow day or even how to handle a few inches of water in the basement when that snow melts or the river overflows. But what about the things we haven't prepared for? Feet of water; snow so heavy that it shuts down the power for several days; tornados; gunman in the neighborhood. We will talk about these situations and many more.

Presenter:	Nicole Dillon
Date:	May 15, 2018
Time:	6:00– 8:00pm
Training credit:	2 hours
OCFS Categories:	4
CBK Competencies:	7
CDA Training Areas:	5
Cost:	\$70/ EIP eligible
Target Audience:	ALL



CPR/First Aid—Recertification Class

Date:	May 17, 2018
Time:	5:30pm-8:30pm
Training credit:	3 hours
Cost:	\$45
Target Audience:	ALL

Webcast (formerly Videoconference): Educating for Sustainability

Date:	June 7, 2018
Time:	6:45pm-9:15pm



TIOGA COUNTY TRAININGS

Located at: Family Enrichment Network/ Abide in the Vine 1277 Taylor Road, Owego

JANUARY

What's New and Planning Ahead for Winter/Spring

This training will review the most recent "Dear Provider" letter from OCFS and discuss changes affecting family child care providers, or any other issues/child care trends they should be aware of. We'll also review the current training calendar for January through June and make individualized professional development plans. Assistance with EIP/scholarship applications will be available.

Presenter: Ann Shear
 Date: January 10, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 5 & 7
 CBK Competencies: 6 & 7
 CDA Training Areas: 5 & 6
 Cost: \$70/ EIP eligible
 Target Audience: FCC, GFCC ONLY

Planning for Retirement and Other Financial Tips

You've seen the commercials on tv...Retirement might sound like years away, but now is the time to start planning. Even if you don't have much left over at the end of the month, there are things you can do to plan for your future. This class will share tips from Tom Copeland on how to start planning and saving for retirement, including "do's and don'ts". We'll also touch upon other tips regarding business management, recordkeeping, taxes, and insurance.

Presenter: Ann Shear
 Date: January 24, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 5 & 7
 CBK Competencies: 6 & 7
 CDA Training Areas: 5 & 6
 Cost: \$70/ EIP eligible
 Target Audience: FCC, GFCC ONLY

FEBRUARY

Dealing with Stress, Burn-Out, and Cabin Fever

Feeling frustrated and ready to pull your hair out? This class will focus on providers taking care of themselves so they are able to meet the needs of children in their care. We will talk about ways to avoid and relieve stress, how to stay enthusiastic and positive after years in the field, and how to keep your spirits up during these long winter months.

Presenter: Ann Shear
 Date: February 7, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 6, 8, & 9
 CBK Competencies: 5 & 6
 CDA Training Areas: 1 & 6
 Cost: \$70/ EIP eligible
 Target Audience: ALL



CPR/First Aid—Recertification Class

Date: February 21, 2018
 Time: 5:30pm-8:30pm
 Training credit: 4 hours
 Cost: \$45
 Target Audience: ALL

TIOGA CONTINUED . . .

Located at: Family Enrichment Network/ Abide in the Vine 1277 Taylor Road, Owego

MARCH

Using Screen Time Appropriately

Most people are in agreement that many children spend too much of their time looking at an electronic screen. But there are times when using tv or video games in a child care program might be appropriate. We'll talk about when those times are and how screen time can be used appropriately and in compliance with regulations. We'll look at what is required and how to meet those requirements.

Presenter: Ann Shear
 Date: March 7, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 3 & 7
 CBK Competencies: 1 & 4
 CDA Training Areas: 2 & 5
 Cost: \$70/ EIP eligible
 Target Audience: ALL

Kid Kare 101

Come and learn about KidKare and all the things you can do with this program. We will learn about record keeping, scheduling menus, enrolling children, printing reports, and a lot more! We'll also look at the new meal patterns and components.

Presenter: Lisa Rosa
 Date: March 29, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 2, 3 & 5
 CBK Competencies: 1 & 5
 CDA Training Areas: 1
 Cost: Free if enrolled in CACFP
 \$70-not enrolled in CACFP/EIP eligible
 Target Audience: FCC, GFCC and
 Legally Exempt if enrolled in CACFP

APRIL

Solutions for Challenging Behaviors

Still too chilly, wet, and muddy to play outside after those long winter months? Are children's behaviors exacerbated because of not enough fresh air and exercise? This class will explore ways to deal with challenging behaviors such as attention-seeking behavior, opposition and defiance, and aggression.

Presenter: Ann Shear
 Date: April 11, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 1 & 7
 CBK Competencies: 1 & 3
 CDA Training Areas: 8
 Cost: \$70/ EIP eligible
 Target Audience: ALL



Webcast (formerly Videoconference): Building Healthy Relationships with Effective Communication

Date: April 12, 2018
 Time: 6:45pm-9:15pm

TIOGA CONTINUED...

Located at: Family Enrichment Network/ Abide in the Vine 1277 Taylor Road, Owego

MAY

Supervision of Children—A Review

A refresher course never hurts! Join us to remember what you know about supervision of children but might have forgotten. We'll review the regulations, share tips for implementing them, and discuss case scenarios. Come share your expertise in this area and get new ideas from your colleagues.

Presenter: Ann Shear
 Date: May 9, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 4 & 7
 CBK Competencies: 1
 CDA Training Areas: 1
 Cost: \$70/ EIP eligible
 Target Audience: ALL



JUNE

What's New and Planning Ahead for Summer/Fall

This training will review the most recent "Dear Provider" letter from OCFS and discuss changes affecting family child care providers, or any other issues/child care trends they should be aware of. We'll also review the current training calendar for July through December and make individualized professional development plans. Assistance with EIP/scholarship applications will be available.

Presenter: Ann Shear
 Date: June 6, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 5 & 7
 CBK Competencies: 6 & 7
 CDA Training Areas: 5 & 6
 Cost: \$70/ EIP eligible
 Target Audience: FCC, GFCC ONLY

Webcast (formerly Videoconference): Educating for Sustainability

Date: June 7, 2018
 Time: 6:45pm-9:15pm

CPR/First Aid—Recertification Class

Date: June 13, 2018
 Time: 5:30pm-8:30pm
 Training credit: 4 hours
 Cost: \$45
 Target Audience: ALL

From Enrollment To Exit

This class will focus on forming positive working relationships with parents, from the very first phone call to the time their family leaves your program. We'll talk about how to get off to a good start, how to maintain those relationships and how to deal with difficult situations. We'll also talk about what an "exit interview" is and why you might want to ensure you do this.

Presenter: Ann Shear
 Date: June 20, 2018
 Time: 6:30-8:30pm
 Training credit: 2 hours
 OCFS Categories: 4 & 7
 CBK Competencies: 2
 CDA Training Areas: 4
 Cost: \$70/ EIP eligible
 Target Audience: ALL





Family Enrichment Network
24 Cherry Street
Johnson City, NY 13790-0997



The mission of Family Enrichment Network is to provide supportive services for the optimal development of children and families. This mission includes a strong commitment to partnering with families and community agencies to develop and provide programs to achieve the best results for children and families. We believe in coordinating children and family services using a comprehensive and collaborative approach to improve their quality of life while ensuring the greatest value for our investment in child, adult, and parent development .

To learn more about our mission, and share in our vision that all children and families have the opportunity to grow and develop to their full potential, please visit our website at www.familyenrichment.org.